



## Phasing Ranger I Memorandum

Due to a change in the cell phone system with the introduction of the 5G, some of your Phasing Ranger I units may become unreliable. We've seen this predominantly in areas where 5G was recently implemented. To meet this issue, we have created the Phasing Ranger 2. If you are experiencing loss of synchronization with the Base Unit (solid white light on Field Unit indicates a good sync.) you may want to consider upgrading your system to the new PR2. This will require all Field and Base Units to be upgraded, because the legacy PR1 and new PR2 are not able to communicate with each other.

Instead of having to buy all new units, we are offering the upgrade for our usual repair cost. Please contact our customer service or technical support if you have any further questions.

Thank You.

Bierer & Associates, Inc.